



"Ours is to protect"

HSN PROTECTION SERVICES LIMITED

COMPANY PROFILE



HSN PROTECTION SERVICES COMPANY PROFILE 2017

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CONTENTS PAGE

INTRODUCTION - 3

BUSINESS PARTICULARS – 4

OUR VISION - 5

OUR MISSION - 5

OUR SERVICES - 6

MANAGEMENT - 6

EMPLOYMENT POLICY - 7

CONCLUSION - 8



INTRODUCTION

The HSN Protection Services was established in 2014 by the Managing Director, Thandiwe Mesele and is South Africa's leading security company for film and events delivering its services mostly to Film, hospitality Industries and Corporate world, Private and Government Sectors, with more than 100 employees in its database. After working for over 15 years in the Film Industry as the Logistics Manager she saw a gap and a need to start her own security company based on the ever changing, challenging requirements of the Film Industry. HSN Protection Services is positively built as a company that always keep its promises to its clients. We have a number of values that we hold in high regard and we expect the same values from each member of our teams to efficiently deliver the best security services that we promise to all our clients. With offices in Cape Town and JHB, HSN Protection Services operates in all market segments and have customer that have over the years accumulated staff centric philosophy. Our investment in staff training ensures that our employees are positioned to provide the best level of service to our customers while offering them a challenging and rewarding career as our employees. As a security company we offer and provide so much more than to serve and protect, we take ownership of our client's property because we value your company by providing superior customer service and attention to detail. HSN Protection Services focuses on delivery and client's satisfaction. We care about our clients and their businesses and we focus on details that will bring your business to the forefront of each client's industry.



BUSINESS PARTICULARS

BUSINESS NAME:	HSN Protection Services PTY
BUSINESS REGISTRATION NO:	2014/283124/07
PSIRA REGISTERED NO:	2832697
DIRECTORS SIRA NO:	2138179
WESTERN CAPE DATABASE NO:	Pending
BBBEE STATUS:	100%
BUSINESS ADDRESS :	No 10 six 6 th Street, Montague Gardens, Cape Town
CONTACT PERSON:	Thandiwe Mesele
CONTACT NUMBER:	021 828 2558
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VISION

HSN Protection Services wishes to be recognized as one of the leading security companies in South Africa and to be a go to security services by choice. We provide further training for our SOB registered security officers so we can improve our standard of performance to a level that will be efficient and be able to rise above the expectations of our clients. We believe that if our teams of security guards are equipped with further knowledge then our teams will be more than ready to respond to any unexpected matters that may arise.

MISSION

We believe that each and every individual in our company is valuable member that holds a great deal of responsibility in ensuring that HSN Protection Services continues to meet its client's demands. In our company every member is a team member therefore all our employees are selected and only qualify by their excellent previous experiences and professionalism in order for the company to reach the aim of client satisfaction. We are committed to serve and protect our client's properties. Our common goal is to lead in our field by maintaining our highly trained security guards through innovative and cost effective protection services. We believe that in order to lead in the growing security industry we have to keep creating a platform for our employees to grow within the company, to uplift and increase their knowledge in order to create more work opportunities. By doing so we believe they can share their personal developments and skills with all the newly recruited employees and this can be an encouragement for each employee that joins our team for years to come.



SERVICES

HSN Protection Services specializes in protection production locations, studios and the construction of film sets. We also pride our selves with the protection of VIP/VVIP with placements of armed/Unarmed guards in the government, corporate and film industry, industrial and residential properties. Services include providing personal protection for dignitaries, corporations, celebrities and private families on a continuous or emergency basis. We offer outsourced Personnel for front office, Customer relations, Customer Services, Access Control, Emergency Response, Crowd Control and Health and Safety Procedures

MANAGEMENT

The general management responsibilities for HSN Protection Services rests with the company's Director, Ms. Thandiwe Mesele and Operations Supervisor Mrs. Jameelah Migiet sees to it that the day to day and the mandates of running the company are met. The rest of the management team has plenty of experience in commercial and the contract security business. Together, they bring unique insight into the administration and operation of security services management.



EMPLOYMENT POLICY

All security officers employed to the company must undergo extensive security screening including background checks and checks with the Criminal Records

Office. They are all finger printed by the **SAPS** in order to provide the company with a police certificate of character, which is placed on his/her personnel file, and a copy of which is sent to the Private Security Regulations Authority. Candidates who fail to satisfy the Police checks are NOT employed. In addition rules and regulations governing the normal duties of the security officer with this company are provided to each employee and, special procedures required at assigned posts are carefully explained.

Our current recruitment and training programs were designed and compiled by Professional Security Training Network, in association with our company's Managing Director and Operations Manager. All security officers are given the initial eighty (80) hours basic protection training and also on-the-job training covering the general areas:-

1. Customer Service
2. Access Control
3. Emergency Response
4. Crowd Control
5. Health and Safety Procedures
6. Industrial Security



CONCLUSION:

HSN Protection Services is a company that wishes to achieve a level of sustainable success and growth in the security industry. With its director expertise in the film industry we believe she will make the strides to create new opportunities for the company so that HSN Protection Services can also be counted as a flourishing and among the best within its growing industry.